



Photo: Blend Images - JGI/Tom Grift/Getty

- Capture Individual Case Safety Reports at the source
- More time for code verification and assessment
- Free-of-charge for VigiFlow users

eReporting is a module for VigiFlow, the web-based Individual Case Safety Report (ICSR) management system used in the WHO Programme for International Drug Monitoring and maintained by Uppsala Monitoring Centre (UMC). eReporting allows national pharmacovigilance centres to capture ICSRs directly from patients and health care professionals into VigiFlow.

With eReporting, national centre staff need only enter a small amount of data. This gives pharmacovigilance teams more time for verifying the coding and assessing the results.

Who can use eReporting?

All national centres with VigiFlow can use eReporting as a free-of-charge module.

Simple set up

A simple two-step procedure is all that's needed to set up eReporting.

1. Create an easy-to-find 'open link' to eReporting on your organization's homepage.
2. Inform your stakeholders, i.e. patients and health professionals, about the opportunity to use eReporting.

Note: If the language/s spoken in your country is not already available, your centre will need to provide translations for the interface and help texts.

How does it work?

The 'open link' transfers data automatically to VigiFlow, filling the fields in the VigiFlow online form. Users just have to verify/code the drug names (in WHODrug Dictionary), the reactions/indications (in MedDRA) and assess the outcome. Adding additional data from paper forms is not necessary.

Assessment as normal

Like other ICSRs, those added via eReporting will appear in VigiFlow report lists in the order to be coded and assessed.

For more information, please contact vigibase@who-umc.org